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# NIKTEK acquires Cisco Select Certification

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## NIKTEK LLC achieves Select Certification from Cisco

NIKTEK LLC has demonstrated a proficiency for the SBCS UC500 VoIP product from Cisco Systems. This allows NIKTEK to design, sell and support the Cisco VoIP product. It is designed for the Small Medium Business Market and is a sign of their commitment to the SMB Market and their SMB clients.

### Select Certification Overview

#### Cisco

Select Certified partners have achieved the Cisco SMB Specialization, which focuses on small and medium-sized business customers with fewer than 250 employees. Select Certification reflects a partner's technology and business expertise specific to the SMB market.

### Benefits to Working with Cisco Select Certified Partners

Cisco Select Certified Partners deliver:

- Value: Certification helps partners fulfill your needs through an emphasis on delivering value-added services for the SMB market.

- Proven technical expertise:  
Cisco Select Certified Partners have sales and technical expertise in switching, routing, security, and wireless solutions for SMB customers, allowing them to deliver the new solutions you demand.

- Focus on customer satisfaction:  
With access to the same online customer satisfaction evaluation tools Cisco uses to evaluate its own performance, partners can identify strengths and develop targeted plans to serve your needs.

## John Nikolatos CEO NIKTEK LLC comments

"We are very proud to have achieved this certification. It shows our SMB clients that we are committed to their needs and keeps us competitive in the SMB Market space. Our mission statement declares our desire to learn the latest technologies, to stay competitive and to stay up to date on industry trends, this can only prove we are serious about these goals."